

## Terms & Conditions

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These conditions: This website: <https://www.curriculumvitaelebenslauf.com> and the Services, including all related mobile applications such as the Application and offers and sales of services (curriculum vitae, CV, resignation letters, cover letter, design change, translation ...) via the Website, is owned by FROMCOFFEETOSUNSET SARL-s/ Simplified Limited Liability Company and is operated by us Reuter Carole and Meckel Cindy.

FROMCOFFEETOSUNSET offers this website, including all information, tools, and services available on this site, to you, the user, conditioned upon your acceptance of all terms, conditions, policies, and notices set forth herein. When you visit our website and/or purchase something from us, you are using our "Service" and agree to be bound by the following terms and conditions, including any additional terms and conditions and policies mentioned herein and/or available by hyperlink.

These Terms and Conditions apply to all users of the Website, in particular users who are visitors, suppliers, customers and/or content creators. Please read these terms and conditions carefully before accessing or using our website. By accessing or using any part of the Site, you agree to be bound by these Terms and Conditions. If you do not agree to all the terms and conditions of this Agreement, you may not access the Site or use the Services. If these Terms and Conditions are considered an offer, acceptance is expressly limited to these Terms and Conditions.

Any new features or tools added to the current website will also be subject to the Terms and Conditions. You can review the current version of the Terms and Conditions at any time on this page. We reserve the right to update, amend or replace any part of these terms and conditions by posting updates and/or changes on our website. It is your responsibility to check this page periodically for any changes. Your continued use of the Site or your access to the Site following the posting of any changes will constitute acceptance of such changes.

These terms and conditions consist of the following agreements between the Company and the Client:

1. An acknowledgment of receipt with a list of your purchases will be sent to you by email upon receipt of the order,
2. The final product will not be issued until you send your confirmation by email to our email. [fromcoffeetosunset@gmail.com](mailto:fromcoffeetosunset@gmail.com), and this suits their wishes, not before!
3. Your purchase is only legally valid when we have received your email after receipt and confirmation of payment
4. The required date and time have been determined in advance, depending on the complexity of the work time required
5. The issue takes place on working days (excluding weekends, public holidays, and public holidays)

6. Payments can be paid via PayPal or directly through the company's account,

7. Invoices are always issued by email, if requested by post, they will be accompanied by the following text "This invoice has already been sent by email."

(1) This has been previously agreed and confirmed with you by e-mail, the conditions under which visitors or users purchase the website and services have been determined.

(2) By accessing or using the Services, you agree to be bound by the Terms. If you do not agree to all the Terms, you may not access the Site and/or use the Services. Please read these terms carefully before accessing, using, or purchasing our website.

(3) You represent that you are of legal age and have the legal authority, right, and freedom to enter into a binding agreement based on these Terms and to use and purchase the Services. If you are a minor, you will need the permission of your parent or legal guardian to purchase the Services.

#### General Terms and Conditions for the Purchase of Services:

1) The purchase of services is subject to the terms and conditions in effect at that time.

2) If you purchase a Service, you are responsible for reading the Terms in their entirety before making a binding purchase. The legally binding agreement on the purchase of the service is not concluded until we have received your payment confirmation by email. We will then immediately send the finished product to the customer by email.

3) Prices are listed on the website. We reserve the right to change prices at any time and to correct any unintentional pricing errors. These changes will not affect the price of any services you have previously purchased. When you checkout, you'll see an overview of all products. The overview includes the essential features of each service, as well as the total price of all products.

You may not use our Services for any illegal or unauthorized purpose, or violate any laws in your jurisdiction (including, but not limited to, copyright laws) by using the Service. You may not use the Site to copy, store, host, transmit, send, use, publish, or distribute any material that consists of spyware, computer viruses, Trojan horses, worms, keystroke loggers, rootkits, or other malicious computer software.

Breach or breach of any of these terms will result in immediate termination of the Services. Value Added Tax (VAT) applies/Value Added Tax (VAT) and, if applicable, shipping charges from the country where the service is issued. On the issued invoice, you also have the option to check everything for accuracy, if any necessary changes will be made.

4) You will receive an email with acknowledgment of receipt of your request, in which your order will be listed again and which you can then print or save via the appropriate function.

5) We reserve the right not to accept your order.

6) The invoice and emails can be issued in German, French and English.

7) The documents will be kept for you for 2 years in case you contact us again to make changes.

8) By law, invoices must be kept for 10 years.

#### Permitted Use:

1) Our Services are provided to you for informational purposes and for personal, non-commercial use only. When using our Services, you must comply with these Terms and all applicable laws.

(2) Except as expressly permitted by these Terms, you may not: (i) use our Services in an unlawful or fraudulent manner (including by infringing the rights of a third party) or for any purpose to collect personal information or impersonate other users; (ii) modify or use our copyright or other proprietary rights notices, or interfere with or sell the security-related features of our Services; (iii) use our Services in any way to manipulate or distort any Content or to undermine the integrity and accuracy of any Content, or take any action to interfere with, damage, or disrupt any part of our Services; (iv) use our Services to send, receive, upload/post, upload any material that does not comply with our content standards; (v) use our Services to transmit or facilitate the transmission of any unsolicited or unauthorized advertising or promotional materials; (vi) use our Services to transmit or upload data to our Services that contains viruses, Trojan horses, worms, time bombs, keylogs, spyware, adware or other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware; (vii) use any robot, spider, other automatic device, or manual process to monitor/copy our website or any other website or content on our Services, or use network monitoring software to determine the architecture of our Services or extract usage data from our Services; (viii) engage in conduct that restricts or inhibits other users from using our Services, or (ix) use our Services for any commercial purpose or in connection with any commercial activity conducted without our prior written consent. You agree to cooperate fully with us in investigating any suspected or actual activity of violation of these Terms. You must not use the Website in any way that causes or may cause damage to the Website or any impairment of the availability or accessibility of the Website; or in any way that is unlawful, fraudulent, or harmful, or in connection with any illegal, fraudulent, or harmful purpose or activity.

You may not engage in any systematic or automated data collection activities (including, but not limited to, scraping, data mining, data mining, and data collection) on or in connection with the Site without the express written consent of FROMCOFFEETOSUNSET SARL-s.

You may not use the Website to transmit, disseminate or send unsolicited commercial communications.

You may not use the Website for marketing purposes without the express written consent of FROMCOFFEETOSUNSET SARL-s. – PROHIBITED USES.

In addition to the other prohibitions set forth in the Terms and Conditions, you are prohibited from using the Site or its Content to:

- (a) for any unlawful purpose.
- (b) to solicit others to engage in or participate in any illegal activity.
- (c) to violate any local, domestic, federal, provincial, or state regulation, rule, law, or ordinance.
- (d) to interfere with or violate our intellectual property rights or the intellectual property rights of others.

(e) to afflict, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability.

(f) provide false or misleading information.

(g) to upload or transmit viruses or any other type of malicious code that in any way affects the functionality or operation of the Service or any related website, other websites, or the Internet.

(h) to collect or track the personal information of others; (i) for spamming, phishing, pharming, pretexting, spidering, crawling, or scraping.

(j) for any obscene or immoral purpose; or

(k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet.

We reserve the right to terminate your use of the Service or any related website if you fail to comply with any of the above applications.

**Intellectual Property Rights:**

(1) Our Services and related content (and any derivative works or enhancements thereof), including, but not limited to, all text, illustrations, files, images, software, scripts, graphics, photographs, sounds, music, videos, information, content, materials, products, services, URLs, technology, documentation, trademarks, service marks, trade names and trade dress, as well as interactive features and all proprietary rights intellectual property rights are owned or licensed by us (collectively, "our intellectual property rights") and nothing in these Terms grants you any rights related to our intellectual property rights.

(2) Except as expressly provided herein or as required by mandatory law for the use of the Services, you do not acquire any right, title, or interest in our intellectual property rights. All rights not expressly granted herein.

**Terms and Conditions are expressly reserved.**

We reserve the right to refuse service to any person at any time for any reason. You acknowledge that your information (other than credit card information) may be transmitted unencrypted and may include (a) transmissions over various networks and (b) modifications to meet and adapt to the technical requirements of the connected networks or devices.

Credit card information is always encrypted when transmitted over networks. You agree not to reproduce, duplicate, copy, sell, resell, or exploit any part of the Service, use of the Service, or access to the Service, or any contact on the Site through which the Service is offered, without our express written permission.

The terms used in this Agreement are provided for convenience only and do not limit or affect these Terms. Disclaimer of Warranties for Use of the Site and Services: The Services, our intellectual property rights, and all information, materials, and content made freely available by them and made available to users free of charge are provided on an "as is" or "as available" basis and without warranties of any kind, either express or implied (warranties of fitness for a particular purpose or warranties of merchantability).

The security, reliability, timeliness, accuracy, and performance of our services, including, but not limited to) except for cases of malicious non-disclosure of defects. We do not warrant that the

Services will be uninterrupted or error-free, or that they will meet your requirements. Access to the Services and the Website may be suspended or restricted due to repairs, maintenance, or updates. This does not affect the warranty of the products you purchase from us, as set out in the "Product Warranty" section above. Compensation:

You agree to defend and hold us harmless from and against any and all claims, damages, costs, liabilities, and expenses (including, but not limited to, reasonable attorneys' fees) arising out of or related to your use of the Site and Services in violation of these Terms, including, without limitation, any use that violates the restrictions set forth in the "Acceptable Uses" section and, unless such circumstances are not attributable to your fault.

Limitation of Liability: We are only liable in the case of intent, gross negligence and only in the case of paid services. We are committed to properly implementing our services, exactly as agreed, on which you can reasonably and reasonably rely. Modification of the Terms and Services; Abandoned:

We reserve the right to change these Terms from time to time, in our sole discretion, to reflect changes in the law or additional features that we may introduce or as we grow our business. Therefore, you should read these Terms periodically and in any event during the checkout process when you purchase Services. The new terms will apply to any new orders you place after the effective date of the new terms. If any of the ongoing services you use are affected by changes to the Terms, we will reasonably consider your legitimate interests.

We will notify you of any such changes well in advance. Changes will be deemed to have been accepted by you upon your confirmation by email. We may modify the Services, discontinue the provision of the Services or one or more features of the Services offered, or limit the Services.

We may terminate or suspend access to the Services ourselves, permanently or temporarily, for any reason and without further obligation. To the extent possible in the circumstances, we will notify you in advance and give due consideration to your legitimate interests in such action.

### **PERFORMANCE & PRICING CHANGES**

Prices for our services are subject to change without notice. We reserve the right to modify or terminate the Service (or any part or content thereof) at any time without notice. We are not liable to you or any third party for any changes, price changes, suspensions, or discontinuances of the Service.

We have strived to display the colors and images of our products as accurately as possible. We cannot guarantee that your computer screen will display all colors correctly.

We reserve the right, but have no obligation, to limit the sale of our Service or to any person, geographic region, or jurisdiction. We may exercise this right on a case-by-case basis. We reserve the right to limit the quantities of services we offer.

We do not warrant that the quality of the Services, information purchased or acquired by you will meet your expectations, or that errors in the Service will be corrected.

### **THIRD-PARTY LINKS**

Some of the services available through our Service may include material from third parties such as CANVA. Third-party links on this website may direct you to third-party websites that do not work with us. We are not responsible for examining or evaluating the content or its accuracy, and we do not warrant or assume any liability for any materials or websites or for any other materials, products or services provided by third parties. We will not be liable for any damages incurred in connection with, purchase, or use of any services, goods, services, resources, content, or other transactions in

connection with any third-party websites. Please read the third-party provider's policies and practices carefully and make sure you understand them before making a transaction. Complaints, claims, concerns, or questions regarding third-party products should be directed to the third-party provider. The Services may contain links that allow you to leave the Site. Unless otherwise stated, the Linked Sites are not under our control and we are not responsible for the contents of any Linked Site, any link contained in a Linked Site, or any changes or updates to such Sites. We are not responsible for transmissions received from a linked website. Links to third-party websites are provided for informational purposes only. The fact that we have added links to other websites does not mean that we endorse their owners or content.

#### **ACCURACY OF BILLING AND ACCOUNT INFORMATION**

We reserve the right to refuse or cancel any order you place with us. These restrictions may include orders placed by or under the same customer account or credit card and/or orders that use the same billing and/or shipping address. If we change or cancel an order, we will attempt to notify you by contacting the email address and/or billing address/phone number provided at the time of ordering. We reserve the right to restrict or prohibit orders that, in our sole discretion, appear to have been placed by dealers, resellers or distributors. You agree to provide current, complete, and accurate purchase and account information for all purchases made on our Service. You agree to promptly update your account and other information, including your email address and credit card numbers and expiration dates, so that we can complete your transactions and contact you as needed.

#### **USER COMMENTS, COMMENTS, AND OTHER SUBMISSIONS**

If, at our request, you submit Submissions (e.g., contest entries) or create ideas, suggestions, proposals, plans, or other materials online, by email, mail, or otherwise (collectively, "Comments") without request from us, you agree that we may edit, reproduce any Comments you submit to us at any time and without restriction, publish, distribute, translate and otherwise use in any medium. We are not and will not be obligated to: (1) keep Comments confidential, (2) pay compensation for Comments, or (3) respond to Comments.

We may, but are not obligated to, monitor, edit or publish any content that we deem, in our sole discretion, to be unlawful, abusive, threatening, libelous, defamatory, pornographic, obscene, or otherwise objectionable, or as being the intellectual property of any party or in violation of these Terms and Conditions. You agree that your Comments will not infringe any rights of any third party, including, but not limited to, copyrights, trademarks, privacy, or publicity rights, or any other personal or proprietary rights. You further agree that your comments will not contain libelous, defamatory, or otherwise unlawful, offensive, hateful, or obscene material, or any computer viruses or other malicious software that in any way affect the operation of the Services or any related website or application. You may not use a false e-mail address, impersonate another person, or mislead us or others as to the origin of any comments. You are solely responsible for your comments and their accuracy.

We are not responsible for any comments posted by you or third parties. Applicable law: The European Commission provides an online dispute resolution (ODR) platform, available at the following address: <https://ec.europa.eu/consumers/odr/>. Please note that we are not required to resolve consumer disputes prior to alternative dispute resolution bodies.

#### **DIVISIBILITY**

If any provision of these Terms and Conditions is found to be illegal, unenforceable, or unenforceable, that provision shall nevertheless be enforceable to the fullest extent permitted by law, and the

unenforceable portion shall be deemed to be severed from these Terms and Conditions, and such provision shall not affect the validity and enforceability of any remaining provisions.

### **ENTIRE AGREEMENT**

Our failure to exercise or enforce any right or provision of these Terms and Conditions shall not constitute a waiver of such right or provision. These Terms and Conditions, together with any policies or operating rules posted by us on this Website or in connection with the Service, constitute the entire agreement and understanding between you and us, govern your use of the Service, and supersede all prior or contemporaneous agreements, communications, and proposals, whether oral or written, between you and us (including, but not limited to, previous versions of the Terms and Conditions). Any ambiguity in the interpretation of these Terms and Conditions shall not be construed against the drafter. These Terms and Conditions and any separate agreements under which we provide services to you shall be governed by and construed in accordance with the laws of 13, Boulevard Royal, Luxembourg, L-2449 Luxembourg. We reserve the right, in our sole discretion, to update, modify or replace any part of these Terms and Conditions by posting updates and changes on our website. It is your responsibility to periodically check our website for any changes. Your continued use of or access to our website or the Service following the posting of changes to these Terms and Conditions will constitute acceptance of those changes.

### **SECTION – CONTACT INFORMATION**

Questions about the terms and conditions can be found at: [fromcoffeetosunset@gmail.com](mailto:fromcoffeetosunset@gmail.com) to contact us. Contact: See legal notice

### **HOW DO WE USE YOUR PERSONAL DATA?**

We generally use the order information we collect to fulfill orders we receive through the Site (including to process your payment information, provide shipping, and send you invoices and/or order confirmations). We also use this order information to: -communicate with you; -Filter our orders for potential risk or fraud and provide you with information or advertisements related to our services, provided it is consistent with your privacy settings. We use the device information we collect to detect risk and fraud (in particular, your IP address) and generally to improve and optimize our website (for example, by analyzing our customers' browsing behavior and how they interact with the website, and to evaluate the success of our marketing and advertising campaigns).

### **DISCLOSURE OF YOUR PERSONAL DATA**

We respect your privacy. Therefore, this website does not collect any information about you from third parties, and we may share your personal information to comply with applicable laws and regulations, to respond to a subpoena, search warrant, or other lawful request for information we receive, or to protect our rights. The retention period of personal data is determined by the respective statutory retention period (e.g., retention periods under commercial and tax law). At the end of the period, the relevant data will be systematically deleted. Data processing at the conclusion of the contract

We cooperate with PayPal and Spuerkeess in Luxembourg, to whom we pass on the information provided during the ordering process as well as information about your order in accordance with

Article 6(1)(b) of the GDPR. The transfer of your data takes place exclusively for the purpose of payment processing with the payment service provider PayPal and Spuerkeess and only to the extent necessary for this purpose.

Due to the requirements of commercial and tax law, we are obliged to store your address, payment, and order data for a period of ten years. However, after two years, we restrict the processing, i.e. our data will only be used to comply with legal obligations DO NOT TRACK Please note that we will not change our website's data collection and use practices if we receive a "Do Not Track" signal from your browser. If you are a European resident, you have the right to access the personal information we hold about you and to request that it be corrected, updated, or deleted. If you wish to exercise this right, please contact us using the contact details below. In addition, if you are a European resident, please note that we process your data to perform contracts with you (for example, if you place an order through the Website)

Please also note that your data may be transferred outside of Europe, including Canada and the United States. If you place an order on the Site, we will retain your order information for our records, unless you ask us to delete that information. The Website is not intended for persons under the age of 18. We may change this Privacy Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons.

## **CONTACT**

If you need more information about our privacy practices, if you have any questions, or if you would like to make a complaint, please contact us by email at [fromcoffeetosunset@gmail.com](mailto:fromcoffeetosunset@gmail.com) or by post at the address below: 13, Boulevard Royal, Luxembourg, 2449, Luxembourg